



MAKING EVERY CONTACT COUNT AND SAFEGUARDING LEVEL ONE

TRAINING FOR PHARMACY STAFF

Tuesday 17 April 2018

9.00AM TO 1.30PM

Refreshments and registration will be from 9am-9.30am

A light lunch will be served from 1pm-1.30pm

HOMESTEAD COURT HOTEL, WELWYN GARDEN CITY, AL7 4LX

Making Every Contact Count

Making Every Contact Count (MECC) is about encouraging and helping people to make healthier choices to achieve positive long-term behavior change. To do this community pharmacy can support continuous health improvement through the contacts it has with individuals. Doing this will improve health and wellbeing amongst patients, customers and staff help to reduce health inequalities. The training will cover brief interventions, stop smoking, sexual health, weight, alcohol, mental health and signposting.

Safeguarding (Level One)

Safeguarding is implemented to protect the health, well-being and human rights of individuals, which allow people especially children, young people and vulnerable adults to live free from abuse, harm and neglect. From the training you will also have a clearer understanding of the skills, knowledge and confidence to deal with safeguarding issues. This training meets level one standards and there will be the opportunity to take this learning back to the pharmacy to share with other members of the team.

The training will be presented by:

Zara Mehra, Regional Manager - East of England, CPPE

Alison Walsh, Assistant Manager - Herts Health Improvement Service

Treena Beard, Nurse Specialist Safeguarding Children - Herts Valleys CCG

Siobhan Appleton, Deputy Designated Safeguarding Children's Nurse - East & North Herts CCG

To book your place at the above event email your name and the name of your pharmacy to info@hertslpc.org.uk

This training is aimed at members of the pharmacy team ie. Dispensers and Medicine Counter Assistants.

We would particularly encourage Health Champions (HLP) to attend as it will support you to continue to meet your HLP level one accreditation.

This will be an interactive and interesting morning of training that will give you further confidence to engage with your customers and to network with your colleagues in other pharmacies.

HERTFORDSHIRE LPC

Unit 8 Weltech Centre
Ridgeway
Welwyn Garden City
AL7 2AA
Tel: 01707 390095

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