



Hertfordshire LPC, Unit 27b Weltech Centre, Ridgeway, Welwyn Garden City, AL7 2AA
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PRIVACY POLICY

Community Pharmacy

We process the names, addresses and contact details of, and communications with, community pharmacy contractors, Local Pharmaceutical Committee (LPC) Officers and members in Hertfordshire and others (eg. commissioners and press contacts) for the purposes of:

Representing, supporting and promoting NHS community pharmacies

We work with contractors, NHS England and other local NHS bodies including the Pharmaceutical Services Negotiating Committee (PSNC) and other organisations

- who assist the management of CPH for mutual support and advice;
- to promote opportunities for the development of community pharmacy services; and
- negotiate the contractual terms for the provision of locally commissioned NHS community pharmacy services in Hertfordshire.

We provide information to community pharmacies on, for example, training events, news, services, regulatory issues, best practice and patient safety.

Patients and Community Pharmacies

We may process limited patient health information as part of locally commissioned services carried out by community pharmacies to assist with:

Payment and management

- collating limited health data (no patient names are identified in this data) from community pharmacies and providing this to the commissioner, the person paying for the service, for example NHS England or a local authority;
- we provide such limited health data only to the service commissioner and nobody else.

Our Processing and Your Rights

We process community pharmacy personal data in the legitimate interests of Community Pharmacy Hertfordshire. We process current information for contractors, and other contacts, and normally hold communications for seven years or for as long as advised by the NHS. You have a right to a copy of the information we hold about you, generally without charge. You may seek to correct any inaccurate information.

We process your personal data in the performance of a task in the public interest, for the provision of healthcare and treatment and for health data, for the management of healthcare systems. An appropriate person is responsible for the confidentiality of your health data. You may object to us holding your information. You may also lodge a complaint with the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. Please ask if you want more information.

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