

Disclaimer: The below are suggested timelines to help you identify when you need to start the work for PQS 2022/23 and contains timelines linked to what needs to be declared for domains and not all activity. Pharmacy contractors should familiarise themselves with the full detail available on the [PSNC website](#).

Timelines for PQS Domains 2022/23

Domains	To do	Latest suggested start dates in order to meet deadline	Deadline
Gateway	Minimum 20 NMS completed Latest claim by 5/4/23	Immediately	31/03/23
	New Patient Safety Report (since March 2022) Covering analysis of incidents and incident patterns (taken from an ongoing log), evidence of sharing learning locally and nationally, and actions taken in response to national patient safety alerts.	Monthly + transfer to annual report	31/03/23
Risk Management and Safeguarding	Risk review from last PQS updated or new if not completed last year. Including the actions taken as a result of these reflections for: <ul style="list-style-type: none"> managing the risk of missing sepsis identification missing red flag symptoms during OTC consultations minimising the risk of transmission of COVID-19 	5/12/22	31/03/23
	Training for Risk Review Training for Sepsis since April 2021 (update every two years)	If not completed 31/12/22	31/03/23
	Safeguarding Level 3 Webinar attended or watched Information on local safeguarding signposting is on the CPH website	7/11/22	31/03/23
	Domestic Abuse prevention Safe spaces training plus Ani and Safe Spaces schemes: training toolkit	2/1/23	31/03/23
Respiratory Starts 10/10/22	Recorded children aged 5-15 have an asthma plan in place and how many have a spacer where required	All respiratory to start from 10/10/22	31/03/23
	Inhaler technique - training completed and April 2020 e-assessment completed	If not completed 30/11/22	31/03/23
	Record number of patients identified who were prescribed a new inhaler and offered an NMS. Record number of NMSs provided face-to-face and number of virtual including inhaler technique training. Record number of patients referred to prescriber after conducting NMS.	10/10/22	31/03/23
	No of patients referred to prescriber with issues identified during NMS	10/10/22	31/03/23
	Returns of unwanted and used inhalers – numbers recorded	10/10/22	31/03/23
	Weight management	30/12/22	31/03/23

Healthy Living support	Discuss weight management with a min of 25 people and referred a min of 4 eligible people to either NHS Digital or local authority tier 2 weight management service	Use new year's resolutions to support this	
	Completed training	If not completed 31/12/22	31/03/23
	Completed action plan	31/12/22	31/03/23
	Record number of people who had their BMI calculated and explained	31/12/22	31/03/23
	Record number of people who were referred to Local Authority tier 2 weight management service	31/12/22	31/03/23
	Record number of people who were referred to NHS digital weight management service	31/12/22	31/03/23
Prevention: Antimicrobial Stewardship	Antimicrobial Stewardship The local antibiotic formulary for Hertfordshire is available on our website .		
	Reviewed 15 patients over a 4-week period (or 8-week period if 15 not achieved in first 4 weeks) presenting without a prescription for a suspected UTI and 15 for a suspected upper respiratory infection. Record start and end date.	Start 18/11/22	31/03/23
	Share anonymised data with NHS England via MYS	From start date	31/03/23
	Completed training for either registered or non-registered staff in the last three years (2020-2023)	If not completed 31/12/22	31/03/23
	Reviewed previous action plan or produced new plan	15/1/23	31/03/23
	Changed SOP to incorporate target leaflets into day-to-day practice	1/12/22	31/03/23
Prevention: Cancer Awareness	Cancer awareness		
	Module 1 of Let's Communicate Cancer (early diagnosis and prevention) training and quiz completed	15/11/22	31/03/23
	Confirm that the risk review includes plans to minimise the risk of missing suspected cancer symptoms	5/12/22	31/03/23
	Total number of patients referred to a GP following detection of red flag signs and symptoms of suspected cancer	21/11/22	31/03/23
Addressing unwanted variation in care	Palliative and End of Life action plan Pharmacies commissioned for the immediate access to emergency medicines is available here: East and North Herts / South and West Herts		
	Confirm if the pharmacy does or does not stock the 16 palliative and end of life critical medicines	31/12/22	31/03/23
	If yes update NHS Profile Manager to confirm	31/12/22	31/03/23
	All to complete an action plan available for inspection that shows you are able to signpost patients or their carers/relatives to a pharmacy holding the stock	31/12/22	31/03/23