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Changes to the commissioning of primary pharmacy services in the East of England region

Dear colleague,

As you are hopefully aware following recent communications from NHS England, the way that pharmacy services are managed across the East of England region is changing.

The responsibility for hosting all of the East of England's primary care pharmacy staff will transfer from NHS England to our organisation, NHS Hertfordshire and West Essex ICB, from **1 April 2023**.

Pharmacies play a hugely important role in the heart of our communities, and we are looking forward to hosting this vital service on behalf of the region. We have been working with NHS England to put in place the arrangements for a smooth transition for the commissioning staff that you work with, and for you and your colleagues. This change should bring opportunities to allow more integration with other local primary care services, for the benefit of our patients.

The staff that you currently work with will continue to be your key contacts, although email addresses will need to change. For queries from 1 April 2023 onwards, please email hweicbhv.pharmacy@nhs.net. There will be no change to payment mechanisms.

We look forward to working with you from 1 April 2023.

Yours faithfully,



Avni Shah

Director of Primary Care Transformation
Hertfordshire and West Essex ICB

Dr Jane Halpin, Chief Executive

Rt. Hon. Paul Burstow, Chair