



Redeeming alternative products

We have become aware that there is difficulty obtaining the following Nicotine Replacement Therapy products due to a low stock:

- Nicorette Invisipatch 25mg (expected to become available from 7th August)
- Nicorette Cools Lozenges 2mg and 4mg (expected to become available 10th July)

Stop Smoking advisors, please explain to clients within consultations that there are stock shortages and therefore a possibility that alternative products may be offered. This is completely client choice.

HHIS support pharmacies to offer an alternative equivalent product to the client should they wish to use an alternative.

From the NRT Voucher Processing Template, pharmacists will be able to see the requested product as normal but will be able to issue the alternative product when completing the NRT supplied field.

NRT Supply

NRT Supplied
Please provide the NRT that has been requested by the smoking adviser

Quantity

Once issued, then please select 'no' when asked to confirm that the NRT has been supplied in line with the voucher request from the smoking advisor and give the reason for supplying the alternative. (see screenshot below)

Notes

Please tick to confirm you have supplied NRT inline with the voucher request from the smoking advisor

Confirmation Yes No

Please provide the reason(s) why below

Reason

Please record the name of the pharmacy member of staff supplying voucher.

Staff Name

The NRT provided will be automatically added to the pharmacy claim invoice on Pharmoutcomes.

If you have any queries, please contact:

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