

Clinical Support Group: Monthly Drop-in's for Pharmacy and Surgery Stop Smoking Advisors

Hertfordshire Health Improvement Service are running monthly drop-in's for advisors from surgeries and pharmacies that are commissioned by Hertfordshire Public Health to deliver Stop Smoking Services.

These sessions are for 30 minutes and are an opportunity for advisors to discuss any issues relating to delivering a stop smoking service. They are not mandatory and do not replace annual update training – attendance to an annual update training is a requirement for all advisors. Meetings will be facilitated by a Health Improvement Specialist.

Drop-in Agreement: by attending the Clinical Support Group drop-in sessions, attendees agree that:

- They will not give client identifiable information. Keep information broad so that clients can not be identified.
- They have completed the National Centre of Smoking Cessation and Training (ncsct) practitioner module and assessment and attended Hertfordshire Health Improvement Service Level 2 training and an annual update within the previous 12 months.
- They are the advisor of a surgery or pharmacy that has a current Hertfordshire Public Health contract to deliver a stop smoking service.
- They will provide simple feedback by participating in a simple poll within the meeting.

As these are drop-in sessions, booking is not required but attendees' name, role and place of work will be kept on an attendance list.

Where questions and answers raised are thought to be of benefit to other providers, a Frequently Asked Questions document will be updated.

Dates, times and links of meetings

Date	Time	MS Teams Link
Wednesday 18 th October, 2023	12.30pm – 1.00pm	CLICK HERE TO JOIN 18/10/2023
Monday 13 th November, 2023	12.30pm – 1.00pm	CLICK HERE TO JOIN 13/11/2023
Tuesday 12 th December 2023	12.30pm – 1.00pm	CLICK HERE TO JOIN 12/12/2023
Thursday 11 th January, 2024	12.30pm – 1.00pm	CLICK HERE TO JOIN 11/01/2024
Wednesday 14 th February, 2024	12.30pm – 1.00pm	CLICK HERE TO JOIN 14/02/2024
Friday 8 th March, 2024	12.30pm – 1.00pm	CLICK HERE TO JOIN 08/03/2024

For further information, please contact Hertfordshire Health Improvement Service on healthimprovementservice@hertfordshire.gov.uk or telephone 01442 453071.