

NRT Voucher Redemption - Steps For Contractors

Patient Presents NRT Voucher

Log onto Pharm Outcomes and access the 'NRT Processing Voucher' Template.

NRT e-Voucher

NRT Voucher Processing

Provision Date 24-Apr-2018

The purpose of this service is to process NRT voucher codes that have been generated through the Hertfordshire **PharmOutcomes** Smoking Cessation service
Only clients that present with a valid voucher which contains a unique voucher code can be processed
please type the code into the field below and supply the requested medication:

ir Code

Voucher Code DMKXWDM

You cannot register new Voucher Code
nt has presented without a printed voucher please click 1

Voucher Code

Voucher Code

If Voucher Code is not registered, click here to enter
2. Session and Supply

If the patient has presented without a printed voucher please click the field below

Presented without a ☐ Yes
printed voucher?

The following screen will appear ➡
Enter the voucher code that has been presented by the patient into the 'Voucher Code' box.

PLEASE NOTE

- If the code is applied successfully the screen will appear as shown in the image.
- If a voucher code has been issued by another provider it will show the below message:
"Recorded by another Provider"

This is simply highlighting that the voucher was issued by another provider and does not mean the voucher has already been redeemed.

If a voucher has already been redeemed it will display the following message:
"You cannot register new voucher code"

Once you have entered the voucher code you will see the details of the session as well as the required NRT supply on the lefthand side in the client's provision history, as shown in the example image. ➡

PROVISION HISTORY

Where 'Voucher Code' is

DNNJZZG

2018-03-27 **

2. Session and Supply

View the provision history to ensure supply is appropriate and the patient hasn't already been supplied and make the decision if supply is permitted or not. You will be able to see **"NRT voucher processing"** if a supply has been provided already.

Provision Not Permitted

If you view the provision history and you can see **'NRT voucher processing'** this means the voucher has already been issued by another provider. If you click on it, you will be able to see the details of the supply given to the patient, as shown in the example image. ➡

Advise patient that a supply cannot be given and they will need to obtain a new NRT voucher.

PROVISION HISTORY

Where 'Voucher Code' is DNZZYKJ

2018-04-24 **

2. Session and Supply

2018-04-24 **

NRT Voucher Processing

[** : These provisions were recorded by other providers]

Provision Permitted

If 'NRT voucher processing' is **not visible** supply is granted. Please fill in the boxes as required on the templates and provide the NRT as requested. Once saved this will automatically generate a claim for your pharmacy on a quarterly basis, including the appropriate handling fee and deducting any prescription fees collected.

Logged NRT products can then be handed to the patient.